

Custom Pre-Finished Wood Table and Surface Specification

SUBMITTALS

Storage and handling requirements and recommendations

Shop drawings

Product and finish samples

QUALITY ASSURANCE

Urban Evolutions has specialized in manufacturing quality sustainable wood products in the USA, since 1997. Urban Evolutions' wood products are guaranteed to be of good material and workmanship and free from defects that render it not fit for the use for which it is intended.

Installer Qualifications -

Choose an experienced installer who has a solid record of successful in-service performance.

DELIVERY, STORAGE, AND HANDLING

The quality of Urban Evolutions' tables and surfaces are safeguarded while in our possession.

We offer customized crating or palletizing to ensure that products arrive safely to their destination.

Store products indoors in manufacturer's or fabricators original containers and packaging, with identifying labels intact. Protect from damage.

Solid wood and veneered products should be installed in a controlled environment, 30%-50% relative humidity at temperatures between 55-75 degree F.

Note about inspection and shipping damage:

The buyer is responsible for inspecting the products at the time of delivery and notify the carrier immediately of any damage, including concealed damage, which should be noted on the bill of lading. (We recommend taking photographs of the damaged merchandise). If the shipment does not conform to the invoice, <u>you must notify Urban Evolutions within 72 hours of delivery</u>. If neither of the foregoing steps is taken, the shipment will be deemed to have been accepted by the Buyer.

PROJECT CONDITIONS

Our products must <u>not</u> be stored in damp warehouses or placed in moist or freshly plastered buildings, or where concrete, tile or other "wet work" is occurring. Further moisture exposure should be avoided, such as from leaking pipes, spills, wet mopping, pets, high relative humidity, and subfloor moisture. Urban Evolutions' wood products must not be subjected to abnormal heat or dryness. Permanent-type heat and air conditioning must be in operation for a sufficient length of time to "cure" the building before any of Urban Evolutions' wood products are delivered or installed at the jobsite. This would be a minimum of 2 weeks. (Temporary-type heat sources may create excessive dryness and can be a source of wood product problems and therefore should be avoided.)

It is critical to employ installers/contractors who are well versed and comply fully with their industry guidelines.

You and your contractor/installer are responsible for installing the wood products in an appropriate environment. For most installations, we recommend a climatic temperature within 55 to 75 degrees Fahrenheit and 30% to 50% humidity level. Environments that do not meet these criteria would be considered non-compliant and will cause wood to experience shrinking and swelling issues that damage the product. We cannot guarantee our products performance in such environment.

Do not install tables and surfaces until normal lighting conditions exist, meaning lighting that will be in place when the project is finished.

WARRANTY

Urban Evolutions (UE or "we") warrants both our workmanship and finishes for Veneer table tops and surfaces for five-years against any abnormal failures. Urban Evolutions (UE or "we") warrants both our workmanship and finishes for Solid Wood table tops and surfaces for one-year against any abnormal failures. Customer's sole remedy will be repair or replacement of the product, or a refund of the purchase price, selected in Urban Evolutions' reasonable discretion. This warranty is given to the initial purchaser and is valid for as long as the initial purchaser owns the product. Urban Evolutions reserves the right to determine labor method used during replacement of product. Warranty applies only to our table products and does not cover any installation services.

Please review full Urban Evolutions Table and Surface Limited Warranty

Solid Wood and reclaimed wood notes -

Wood is a natural material that varies in color, grain pattern, texture, and over-all appearance. Wood characteristics can be expected to vary from piece to piece. Due to the nature of wood, small checks, surface impressions, slight warping and cupping may appear over time, particularly when subjected to climate conditions such as exposure to sunlight or seasonal variations in moisture, humidity and dryness. These small checks and surface imperfections as well as shrinking or swelling of the wood surface are not considered a defect. Finish fading or gloss reduction over time due to UV exposure is not finish wear and not a product defect.

In addition, reclaimed materials or products that originated from salvaged projects contain a variety of unique features. Depending on the species of reclaimed wood you order, wood characteristics may include, but are not limited to, checking, nail/knot holes, insect scarring, metal, gouges, wear marks, and staining (often around holes). Characteristics listed above and others that are due to prior condition of reclaimed material and not due to Urban Evolutions re-milling or manufacturing and finish, are not covered by this warranty.

- *Please contact your salesperson if there are any characteristics you are concerned about.
- **Please see "Install and Project Conditions" section to review recommendations for best performance of wood materials.
- ***Please review full Urban Evolutions Table and Surface Limited Warranty

INSTALLATION

Tables should be installed according to direction and recommendations of the architect or Designer